



# ERIE COUNTY OPIATE EPIDEMIC TASK FORCE QUARTERLY MEETING-MAY 1, 2017 TREATMENT WORKGROUP

**CHAIR:**

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COMMISSIONER OF MENTAL HEALTH

**CO-CHAIR:**

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VICE PRESIDENT OF CLINICAL OPERATIONS AND  
SERVICES, SPECTRUM HUMAN SERVICES

# TREATMENT WORKGROUP

Regularly scheduled monthly meetings consisting of representation of treatment and prevention providers, family members, peers, hospitals, treatment court representation, managed care representation, county staff as well as representation from NYS Office of Alcoholism and Substance Abuse Services (OASAS)


Three Subcommittees:

- Integrating Family and Support Systems into Treatment
- Treatment Access
- Best Practices


## INTEGRATION OF FAMILY FOCUSING ON:

- ❑ Education to family related to addiction as a disease, different treatment options, how to be supportive and the difference between supporting and enabling
- ❑ Development of educational and resource brochures for family and significant others including treatment options, self help, Al-Anon, Nar-Anon

## BEST PRACTICES FOCUSING ON:

- ☐ Developed Medication Assisted Treatment (MAT) FACT Sheets; spells out effectiveness, dosing and precautions.
  - ☐ Collaborated with Drug Courts and treatment providers to remove barriers to care and support recovery.
  - ☐ Educational and resource brochure for family and significant others.
  - ☐ Educational presentation on new chemical dependency resources. Feb. 16, @ Evergreen.
  - ☐ Provided a seminar to local providers on 4/7 on interim treatment developed to help opioid-addicted individuals who are on waiting lists to enter full-time treatment programs.
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# TREATMENT ACCESS FOCUS

- ❑ Focus on care for children and adolescents; dialogue between Renaissance Addiction Services, Inc. (RASI) and Children's Hospital.
    - ❑ RASI to provide consultation services to CHOB.
  - ❑ Ongoing collaboration with Crisis Services for Addiction Hotline.
    - ❑ Local treatment providers giving priority access for Addiction Hotline referrals.
  - ❑ Current focus on MAT training for primary care doctors and PA/NP in our system of care.
  - ❑ Surveyed providers on Buprenorphine practice and Hepatitis C virus screening in collaboration with Physician Work Group.
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# RECENT WORK GROUP FOCUS

- ❑ Most recent focus has been on discussions related to the potential of a 24/7 Open Access Center.
  - ❑ OASAS is looking to have Centers in each region across the state.
  - ❑ RFP is pending, anticipate release May 2017. Up to \$500,000 available. Local interest.
- ❑ **Preliminary planning goal:**
  - ❑ Eliminate confusion
  - ❑ Stabilization Center
  - ❑ Someone goes to ER due to OD –get referred to this center
  - ❑ Medical component- look at it as an expansion of 291 Elm Street
  - ❑ Support/assessment, comfort/support linkage
  - ❑ Transportation
  - ❑ Linkage to services: outpatient, detox {ambulatory or inpatient}, Peer, Family Support Navigator
  - ❑ Starting of medication MAT
  - ❑ Transfer option over from ER
  - ❑ Responsive to needs
  - ❑ Shift in thinking on how people get services
  - ❑ Coordinate and integrate services and educate the community

# RECENT FOCUS

## 24/7 Open Access Center

### ☐ Staffing Mix

- ☐ Counselor(s) to do assessment
- ☐ Family Peer representatives
- ☐ Peer Coaches
- ☐ Health Care Navigator (to obtain immediate access to insurance)
- ☐ Administrative support
- ☐ Medical staffing

Core existing Erie County resources

OASAS initiative intent

# OASAS OPPORTUNITIES

- ☐ Residential Treatment Beds
- ☐ Expansion of Medication Assisted Therapy (MAT) and Tele-practice.
- ☐ State Targeted Response
- ☐ Opioid Treatment Program Slots
- ☐ Community Coalitions
- ☐ On-Call Peers
- ☐ Family Support Navigators
- ☐ Adolescent Clubhouses
- ☐ Recovery Community & Outreach Centers
- ☐ 24/7 Urgent Access Centers
- ☐ Recovery High Schools

Website: NYSOASAS Procurements



# **ADDICTION HOTLINE OPERATED BY CRISIS SERVICE      831-7007**

- ❖ Launch was August 1, 2016
  - ❑ Call volume: 1939 as of 4/23/17
  - ❑ Highest reported substance used: Heroin, Alcohol and Opioids
  - ❑ 60% increase in calls per week over last 2 months
- ❖ Operates 24 hours per day, 7 days a week
- ❖ Staffing: combination of full time, part time and per diem staff trained in addiction services.

# ADDICTION HOTLINE SERVICES

- ❖ Support, Direction, Information and Referrals to Addiction services
- ❖ Linkage to Peer on-Call and Family Support Navigator of Critical Peer Response [CPR] Team
- ❖ Referral to assessment for higher level of care (detox/inpatient) performed by assessment counselors employed by Renaissance House
  - ❖ Monday–Friday 8:00 AM-5:00 PM
- ❖ Consultation/Assistance with the Rapid Evaluation & Appropriate Placement (REAP) initiative
  - ❖ Dispatch of Angels
  - ❖ Referral to outpatient addiction services
  - ❖ Referral to assessment counselor as deemed appropriate for further assessment and linkage to higher level of care.

# ADDICTION HOTLINE MARKETING

- ❖ Website posting
- ❖ Social media:
  - ❖ 27,500 views on Face Book
  - ❖ 16,250 Tweets viewed
- ❖ Business cards provided at community forums and events
- ❖ Informational sheets in pharmacy bags
- ❖ Radio
- ❖ Bus advertising
- ❖ Task Force support and assistance